

The invoicing of your water and wastewater is based on an estimate of how much water you will use. This estimate is based on your water use in previous years. If you are a new customer, the assessment is based on the average amount of water used by similarly sized households. Your billing is balanced once a year when your water meter is checked.

You will be able to anticipate your future water bills on the basis of your first yearly water bill. This will help you prepare for the subsequent year's water bills.

Moderating how much water you use will help you keep your water bills reasonable. If you use water sparingly, the compensation you pay after your meter has been read may be very small. Your bill may even be negative. This means that you have used less water than what was estimated beforehand, but paid for your use according to the estimate. In this case, you will be refunded for the excess money you paid.

One of the most common reasons behind a sudden surge in your water bill is increased water consumption. It's easy to underestimate how much water you use daily, but small habits can add up. Factors contributing to high water usage may include:

- Long Showers: Spending extra minutes under a warm shower might be relaxing, but it can also substantially increase your water bill.
- Frequent Laundry: Washing clothes frequently, especially in older washing machines, can be water intensive.
- Leaving Faucets Running: Neglecting to turn off the tap while brushing your teeth or washing dishes can waste liters of water.

In summary:

Use water in smart way. Don't use it too much because you will receive expensive bill if you do so. **Do not heat the apartment with water, it is expensive.** Don't stay too long at the shower and close the faucet every time you are not using it (while brushing your teeth, drying dishes with towel etc.)